

SW-02361A-05-0657

ORIGINAL



0000059357

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2006 - 53356

Date: 6/29/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Paul

Power

Account Name:

Paul Power

Home: (000) 000-0000

Street:

[REDACTED]

Work: (000) 000-0000

City:

[REDACTED]

CBR: [REDACTED]

State:

AZ Zip: [REDACTED]

is: E-Mail

Utility Company:

Black Mountain Sewer Corporation

Division:

sewer

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

From: [REDACTED]  
Sent: Tuesday, June 20, 2006 8:47 AM  
To: mailmaster@azcc.gov; passagesazearthlink.net  
Subject:

I material live at [REDACTED] at the boulders, a week ago last Friday our backed up feces and other odious material ran out of our bathroom and onto our carpet which will have to be replaced. This is in addition to as plumbers bill of \$400 plus manhole covers have been in repair on our street for over 30 days. This in addition to manifestly continuous odors coming from the sewage plant. I respectfully request you deny any rate increases. These people are abrupt and discourteous when you call like our reporting the sewer backup.

thank you  
Paul Power  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

June 29, 2006

Paul Power  
[REDACTED]  
[REDACTED]

Dear Sir:

RECEIVED  
2006 JUN 30 P 4: 05  
AZ CORP COMMISSION  
DOCUMENT CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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My name is Carmen Madrid and I am a Public Utility Consumer Analyst with the Arizona Corporation Commission.

Your e-mail regarding the Black Mountain Sewer Company application for a rate increase has been received. Your opinion will be filed in docket no. SW-02361A-05-0657 and made a part of the official docket. The Commissioners and staff members in this matter will all receive a copy of your opinion.

If you should have any questions you may contact Consumer Services at 602-542-4251.

Sincerely,  
Carmen Madrid  
Public Utility Consumer Analyst  
Arizona Corporation Commission  
Utilities Division  
1200 W. Washington  
Phoenix, Az 85007

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Opinion noted and filed in docket no. SW-02361A-05-0657. closed

\*End of Comments\*

Date Completed: 6/29/2006

Opinion No. 2006 - 53356

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